



EFFECTIVE NOVEMBER 1, 2014

YOUR HEALTH BENEFIT PLAN PROVIDER AND ADMINISTRATOR ARE CHANGING

YOUR BENEFITS ARE UNCHANGED

The Trustees of the Motion Picture Workers Health Benefits Plan have reviewed the health benefit plan service providers. This review has resulted in the decision to implement new partnerships for the following plan services, **effective November 1, 2014**:

Great-West Life (GWL): Extended Health and Dental Care Benefits Provider

Organizational Health Inc. (OHI): Short Term Disability Management

J&D Benefits Inc. (J&D): Third Party Administration (i.e hour bank and eligibility)

Information on the transition to these providers is outlined below. The following providers remain unchanged:

- ◆ Great-West Life: Life Insurance and Accidental Death & Dismemberment
- ◆ Family Services of Greater Vancouver: Employee and Family Assistance Plan (available to all IATSE members)
- ◆ IATSE Local 891: Management of the Residential Rehabilitation for Substance Abuse Program (available to all IATSE members)
- ◆ Medical Services Plan: Basic coverage (requires eligibility under the hour bank)

Pacific Blue Cross (PBC) will no longer be providing benefit administration or claims payment after November 1, 2014.

GREAT-WEST LIFE



In mid-October, eligible Active or Retired IATSE 891 members, will receive a GWL Welcome Kit with details on how to submit claims, access to online services (GroupNet), claim forms, co-ordination of benefits, and more.

GWL will be responsible for paying all Life Insurance, Accidental Death and Dismemberment, Extended Health Care, Prescription Drug Claims, Out-of-Country Claims and Dental Care.

Members **do not need** to complete a new application form for GWL, as member and dependent information will be transferred to GWL electronically.

ALL current benefits will remain unchanged. If you have already used some of your paramedical coverage amount (i.e. massage, physio), vision care, or dental care coverage, your remaining 2014 balance will be transferred to GWL. As in past years, calendar year benefit maximums will be reset on January 1.

Members that have an approved Special Authority form for a prescription drug on file with PBC will also have that information transferred to GWL electronically.

J&D BENEFITS



J&D will provide third party administration services including an online member portal. Plan members will be able to access the portal to enroll in the plan, look up their hour bank, update dependent information, change beneficiaries and confirm their GWL coverage. The member website can be accessed using a Mac, iPhone, iPad, PC, or Android. J&D staff will also be able to answer questions regarding GWL claims, self-pay and tax receipts.

Members will also be able to make payments for shortages by credit card through the J&D website, mailing a cheque to J&D, or dropping off a cheque at the Union office.

“Watch your email for further information and updates from the Trustees, J&D and Great-West Life”

Organizational Health Inc. (OHI) is an independent third party disability management company specializing in Adjudication and Care Management of short term disability claims. Members currently on Short Term Disability will continue to have their claim managed by PBC/BC Life until October 31, 2014. Effective November 1, 2014 any new or ongoing claims will be managed by OHI.

After November 1, any questions regarding a short term disability claim should be directed to OHI. OHI staff will contact each member with an active claim, by telephone and mail, when the transfer happens.

WHO TO CONTACT AS OF NOVEMBER 1, 2014

GREAT-WEST LIFE	www.greatwestlife.com	1-855-729-1839 (For IATSE members only)	Plan #51897
For assistance with:			
<ul style="list-style-type: none"> ◆ Extended health, prescription drug, or dental claims. ◆ Claim forms. ◆ GroupNet online plan member services including username and/or password reset. 			

J&D BENEFITS **www.jdbenefits.com** **1-800-218-7018** **Email: iatse891@jdbenefits.com**

For assistance with:

- ◆ Hour bank status (members can check online through the member portal)
- ◆ Ordering new or replacement GWL pay direct drug cards.
- ◆ Making changes to your coverage, dependent information or beneficiaries.
- ◆ Dependent and/or student eligibility questions.
- ◆ Requesting statements of coverage.
- ◆ Confirmation of coverage.
- ◆ Optional life application and payment.
- ◆ Self-pay payments (by credit card, mailed cheque or online banking).
- ◆ Questions on tax receipts.

ORGANIZATIONAL HEALTH INC.	www.ohiinc.ca	604-904-2220
For assistance with:		
<ul style="list-style-type: none"> ◆ Assessment of short term disability claims. ◆ Rehabilitation. ◆ Coordination of treatment. ◆ Return to work planning. 		

I.A.T.S.E. 891 office **www.iatse.com** **604-664-8914** **Email: healthbenefits@iatse.com**
Julie Jensen and Kelley Browne

For assistance with:

- ◆ Self-pay payments by cheque (drop off at I.A.T.S.E. 891 office).
- ◆ Hour bank status.
- ◆ Making changes to your coverage, dependent information or beneficiaries.
- ◆ Confirmation of coverage.
- ◆ Assist with short term disability claims (i.e. eligibility, application forms and claims submission to OHI).
- ◆ Address changes for your membership file.
- ◆ Dependent and/or student eligibility questions.
- ◆ Questions regarding MSP coverage.
- ◆ All other health plan related questions.